



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 27th November 2017

Email:

Email: foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/11/17.

You requested the following information, please also see our response below:

Could you confirm if your trust was using Version 12.1 of the Medical Priority Dispatch System in June 2014? If so would each call handler have followed the pre-set script once selecting Protocol 21 for a haemorrhage?

If an alternative version of the Medical Priority Dispatch System was used by your Trust in June 2014 or an alternative protocol was followed or alternative advice was provided for suspected haemorrhages, we would be grateful if you could provide us with a copy of this documentation. Could you also kindly confirm if different advice would have been provided by a call handler if the bleed was from a varicose vein?

I can confirm SECamb were using NHS Pathways in June 2014 and not any version of the Medical Priority Dispatch System.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust